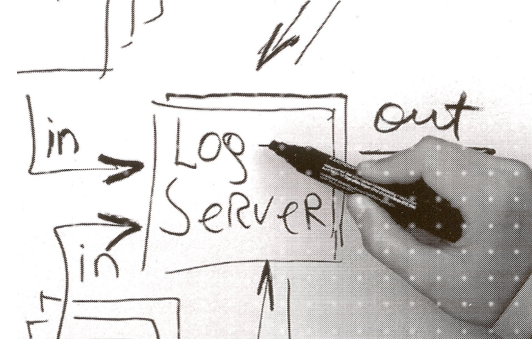


# McAfee ePolicy Orchestrator Upgrade Services



## McAfee ePolicy Orchestrator Upgrade

McAfee ePolicy Orchestrator (ePO) is the industry-leading system security management solution. As the central hub of McAfee system security solutions, administrators can keep protection up-to-date, configure and enforce protection policies, proactively mitigate the risk of rogue non-compliant systems, and monitor security status, 24/7, all from one centralized, enterprise scalable console.

If you are currently running an older version of ePO, BESECURE strongly recommend that you upgrade as soon as possible to ensure continuity of support, and to take advantage of new ePO product functionality. To assist you in this transition, BESECURE Professional Services are pleased to offer you this special upgrade package.

## Package Overview

This consulting service is designed to provide you with an upgraded ePO Server environment configured according to BESECURE best practices within the context of your environment and operating procedures. The latest ePO Agent and VirusScan software will be deployed successfully across a sample of test machines. In addition, the BESECURE security engineers will highlight any security concerns that they believe still need to be addressed along with other recommendations as appropriate

## Upgrade

The BESECURE Professional Services consultant will work with your staff to develop a plan for the ePO upgrade. Activities include:

- Gaining an understanding of your Network Infrastructure, Anti-Virus Strategy, and current ePO and Anti-Virus implementation.
- Running an upgrade planning and design workshop

## Upgrade Planning

Following the development of the upgrade plan, the consultant will upgrade, configure, and then test the new technology. Specific tasks performed are:

- Back-up of existing ePO Database (if required)
- Installation of the new ePO Server software
- Creation/restoration/refinement of the ePO database, directory structure and repositories
- Configuration of ePO policies and tasks
- Rollout of the ePO Agent (latest version) and VirusScan software to up to 10 test nodes (pilot environment)
- Validation of the upgraded pilot implementation

## Deployment Support

- Advice ePO Agent rollout and AV update strategy
- Advice operational and administrative procedures for ongoing management of the upgraded ePO and Anti-Virus software implementation
- Knowledge transfer to up to two of your administrators on the installation, configuration and management of the upgrade version of ePO
- Documentation – an Activity Report detailing the tasks undertaken and providing details of any non-standard configuration settings or procedures that have been implemented

## Pre-Requisites

The client is responsible for providing access to any required platforms, including systems, network hardware, storage devices and operating systems.

Additionally, prior to delivery of the service it is required that:

- Client point of contact assigned for engagement
- Access to a desk, internet connection and phone is available for the BESECURE Professional Services consultant
- Client's Security and anti-virus policy provided to BESECURE Professional Services consultant
- Client's Network maps provided to BESECURE Professional Services consultant

## About BESECURE

BESECURE provides compliance services based on legal and regulatory requirements, designs and implements advanced IT security solutions, delivers information security training seminars, provides Managed Security Services, performs Penetration Tests and Vulnerability Assessments covering all phases of the life cycle of information security. BESECURE adapts HISP Institute methodology for the implementation of a Holistic Information Security framework and employs the most HISP Certified Professionals among Greece and Balkan

## Services & Solutions

### Governance, Risk and Compliance Services

- Information Security Risk Assessments
- Information Security Management Framework Implementations ISO27001
- Enterprise Security Program Reviews & Development
- Enterprise Security Architecture Planning
- Network Vulnerability and Penetration Testing
- Information Security Policies, Standards and Guidelines
- PCI Data Security Standard Consultancy

### Managed Security Services

- Managed VPN Security
- Managed Vulnerability Assessment
- Managed Gateway Security
- Managed Intrusion Prevention
- Managed Web & Email Content Security

### Security Training Services

- Holistic Information Security Practitioner (HISP) Certification Courses
- Security Awareness Program Development
- Information Security Training Planning

